

## Refund Policy for AstroKeshav

Effective Date: 4 December 2025

### 1. General Policy

All bookings made with AstroKeshav, including clarity calls, astrology consultations, and related services, are non-refundable. By booking a session, you acknowledge and agree to this policy.

### 2. Non-Refundable Services

The following purchases are strictly non-refundable:

- Relationship clarity calls
- Astrology consultations and personalized readings
- Session preparation work
- Any digital or downloadable content
- Bookings made using special offers, promotions, or discounts

No refunds will be provided for reasons such as change of mind, scheduling conflicts, dissatisfaction with guidance, or incorrect information submitted during booking.

### 3. Rescheduling Policy

We allow one (1) reschedule per booking if requested at least 12 hours before the session and subject to availability. No-shows are considered completed sessions with no refund or reschedule.

### 4. Cancellation Policy

You may cancel anytime before the session, but cancellations do not qualify for a refund. If we must cancel, you may choose either a full refund or a free reschedule.

### 5. Incorrect Booking Information

Providing incorrect details does not qualify for a refund. Please ensure all booking information is accurate.

### 6. Digital Products

Digital materials delivered through the website are non-returnable and non-refundable once accessed.

### 7. Technical Issues

Refunds are not provided for user-side technical problems. If issues occur on our end, a reschedule or refund may be offered.

#### 8. Disputes & Exceptions

Exceptions are handled case-by-case. Contact us if you believe a review is warranted.

#### 9. Contact Information

Email: [keshavbehl0556@gmail.com](mailto:keshavbehl0556@gmail.com)

Phone: +91 94168 02219